

# ANSARY

**Ansary**

Hompeschstr. 1  
D-81675 München  
GERMANY

E.Mail:returns@ansary.store  
Tel:+49-089-98109522

**Sender information - please be sure to fill in!**

Invoice number:  
First Name/surname/company:  
Street/house no:  
Town:  
Telephone:  
E-Mail:

Dear Customer,

We regret our product is the cause of a complaint and will endeavour to correct the unacceptable conditions as soon as possible.

1. Please use the return slip to allow us to process your parcel as soon as possible.
2. Please be sure to add sufficient postage to your return shipment and ship to our return address.
3. Please be sure to enclose this return slip in your return shipment.

**Reason for return:** We want you to be satisfied with our deliveries. If there is a problem nevertheless, please support us with your detailed specification of the reason for the return.

Article Number	Number	Size	Reason for return*

\***01** wrong article **02** faulty (detailed description) **03** article incomplete **04** don't like it **05** other

I would like a  replacement  refund (please tick the appropriate box)

Returns are handled on the basis of our general terms and conditions/ right of revocation, which you can review at [www.ansary.store](http://www.ansary.store). After receipt and inspection of the goods, we will reimburse you for the order value or send you a replacement.

Place, date: \_\_\_\_\_

Signature: \_\_\_\_\_